

REQUEST FOR INFORMATION  
Border Queuing System (BQS) for Moldova  
Clarification Questions & Answers

1. Q: Section 4.0 Scope, page 3. Can the answer include some of the points, but not all of them? Or alternatively, can the sections be partially answered?  
A: Yes, we appreciate comments and thoughts from respondents on all sections; however, it is not necessary to respond to all sections. Sections may be answered partially, or to the extent possible.
2. Q: Section 4.1 System Requirements, page 4. Could you please clarify the difference between Customs Service's IT system and Customs' IT systems in the context of this RFI?  
A: Within the context of this RFI, there is no difference between Customs Service IT system and Customs' IT systems.
3. Q: Section 4.6 Regulatory and Policy Requirements, page 6. Would the BQS solution be subject to GDPR compliance?  
A: Nathan anticipates confirming this requirement in the Request for Proposal (RFP), should a RFP be issued. Respondents are welcome to recommend their views and implications on this topic.
4. Q: Section 4.8 Implementation Schedule, page 6. We can provide a sample of a schedule describing standard implementation tasks and timeframe. However, obviously this schedule will vary depending on the particularities of the business requirements. Is this the correct understanding to answer this point?  
A: Yes, we appreciate any implementation schedule developed along with details of related timeline assumptions or considerations.